

The All-Ireland Social Prescribing Network

Privacy Statement

This privacy policy sets out how the All-Ireland Social Prescribing Network uses and protects any information you give the All-Ireland Social Prescribing Network when you use this website.

General Statement

As operators of the AISPN website, the All-Ireland Social Prescribing Network respects your rights to privacy. Any personal information you provide will be treated with the highest standards of security and confidentiality, strictly in compliance with data protection legislation.

The All-Ireland Social Prescribing Network is committed to protecting your privacy. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

The All-Ireland Social Prescribing Network may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from June 24, 2023.

Who We Are

The All-Ireland Social Prescribing Network is a network of people connected by a shared belief in the potential of Social Prescribing as a force for good. The Networks aim to inform, promote, and champion Social Prescribing across the Island of Ireland.

This statement relates to our privacy practices in connection with our All-Ireland Social Prescribing Network website. We are not responsible for the content or privacy practices of other websites that have links on our website. If you have any questions about this privacy statement or how we handle your personal information, please get in touch with us by emailing our website administrator at kathleenkemp@familyresource.ie

Collection and use of personal information

You do not need to register your personal information in order to use our website. The All-Ireland Social Prescribing Network does not collect any personal data about you apart from information you volunteer (for example, by emailing us, subscribing to our newsletter, or submitting a request to be included in our directory of social prescribing services).

What information do we collect about you?

When you email us:

We collect personally identifiable information about you, which can include your:

- Name
- Job title
- Employer
- Postal address
- Telephone number
- Email address

When you subscribe to our mailing list:

We collect personally identifiable information about you, which can include your:

- name
- email address

When you request inclusion in our online directory of social prescribing services and services map:

We collect personally identifiable information about you, which can include your

- Name
- Position/job
- Organisation
- Work Postal / Location address.
- Work email
- Work Phone Number

How will your information be used?

The All-Ireland Social Prescribing Network processes the personal data you give us for the following purposes:

- To respond to your queries and/or information requests.
- To respond to your feedback or complaint.
- To improve our products and services.
- To share with members of The All-Ireland Social Prescribing Network and our affiliates.
- For legitimate contact purposes in connection with our work.
- To populate our Social Prescribing Service Directory and Service Map on our website.
- Where The All-Ireland Social Prescribing Network must comply with a legal obligation. Where it is necessary for the performance of a contract.

What is our legal basis for processing your data?

The All-Ireland Social Prescribing Network will process your data based on the following grounds:

- Your Consent
- Where it is in The All-Ireland Social Prescribing Network has a legitimate interest to:
 - Provide the service you have signed up for.
 - Follow up with you on your queries.
 - Where The All-Ireland Social Prescribing Network must comply with a legal obligation.
 - Where it is necessary for the performance of a contract.

Who receives your information?

The All-Ireland Social Prescribing Network will not sell, trade, or swap your details with third parties.

We will share your information with the All-Ireland Social Prescribing Network members and their affiliates.

When will we share your information with third parties?

- We will disclose your data if we are required to disclose it to comply with any applicable law, regulation, court order, summons, search warrant or other statutory, regulatory, or legal requirements.
- Where we use external service providers to process personal data on our behalf.
Some of these service providers, e.g., Eventbrite, are located outside the European Economic Area (EEA.)

Where required, the All-Ireland Social Prescribing Network will put in place a contract with external service providers that sets out our requirements and their security measures and systems to keep your data safe in compliance with data protection legislation. By submitting your personal information to us, you agree to the transfer, storing or processing at a location outside the EEA.

Internal record keeping

The All-Ireland Social Prescribing Network will keep your personal information only for as long as required by us:

- To provide you with the services you have requested or signed up for.
- To comply with our statutory, legal, regulatory, and contractual obligations.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Security of your information

The All-Ireland Social Prescribing Network holds your data on a secure server hosted by Wixs, our website hosting service provider. The nature of the Internet is such that we cannot guarantee or warrant the security of any information you transmit to us via the Internet. No data transmission over the Internet can be guaranteed to be 100% secure. However, once we receive your data, we will take all reasonable steps (including appropriate technical and organisational measures) to protect your data from loss, misuse, alteration, or destruction and to prevent any unauthorised or unlawful disclosure or processing.

Cookies

We use several different cookies on our site. If you need to learn what cookies are or how to control or delete them, we recommend you visit <http://www.aboutcookies.org> for detailed guidance.

You may choose to accept or decline cookies. Most Web browsers automatically default to accept them, but you can usually modify your browser setting to decline cookies. If you reject cookies by changing your browser settings, then be aware that this may disable some of the functionality on our website.

The list below describes the cookies we use on our site and what we use them for.

Name	Expiration	Description
ssr-caching	Past	The ssr-caching cookie is set by WIX and indicates how a site was rendered.
XSRF-TOKEN	Session	This cookie is set by Wix and is used for security purposes.
hs	session	Wix platform sets this cookie for security purposes.
svSession	2 years	Wix platform sets this cookie to identify unique visitors and track a visitor's session on a site.
bSession	30 minutes	No description available.
fedops.logger.defaultOverrides	1 minute	Wix set this cookie to measure the stability and effectiveness of the website.

What are your rights?

Under data protection legislation, you have the following rights:

The right to access the personal data we hold about you.

- the right to object to the processing of your data.
- the right to data portability.
- the right to complain about the processing of your data carried out by us.
- the right to object to automated decision-making.
- the right for your data to be updated.
- the right to be forgotten.

Please visit <http://gdprandyou.ie/wp-content/uploads/2018/04/Rights-ofIndividuals-under-the-General-Data-Protection-RegulationAmendedApril.pdf> for further information on your rights.

How do you exercise your rights?

If you wish to exercise any of your rights listed above or update your details held by us, please email kathleenkemp@familyresource.ie with your request.

How do you make a complaint?

If you are unhappy with how your data has been processed, you may, in the first instance, contact the All-Ireland Social Prescribing Network. If you remain dissatisfied, you have the right to complain directly to the Data Protection Commissioner. The Data Protection Commissioner can be contacted as follows:

The Data Protection Commissioner
21 Fitzwilliam Square
South Dublin 2
D02 RD28
Ireland Tel: 01 7650100 / 1800437 737

This Website Privacy Statement was updated on the 24th July, 2023.

It is subject to change; please check our website regularly to see recent changes.

End of Statement